



## Fundamentals of Retail Suite

### New + Improved

- All modules
  - Main content reviewed and updated
  - User guide added to resources
  - Review questions increased in number in some modules and updated too
  - Review questions changed to encourage the learner to loop and try again until they get the correct answer. (If the course navigation is set to 'restricted' then they must get the review questions right before they can move forward in the module. If the course navigation is set to 'free' then this mechanism can be bypassed, and it acts purely as an encouragement.)
  - The Qualified Assessment Test (Mastery Test) has been updated to be a question bank which allows the questions to be displayed in a random sequence
  - Pass mark for qualified assessment test changed to be 70%.
- Retail Background and Trends v5.0 and Retail IT Application Architecture v5.0
  - Complete rewrite and significant expansion of content
  - Additional exercises where there may not be one right answer, but they make learners think and give them a chance to practice use of the knowledge
  - Improved presentation of course materials
  - Clearer audio
  - Closed captions.
- For corporate licensees, there are two new options available when new SCORM files are being prepared for installation on site.
  - Course navigation can be set to force the learner to follow a fixed path through the course until the course is completed – "restricted." Once a slide has been viewed, it can be re-visited again at any time and in any sequence. The default is not to use this option, so learners can study in any order if they wish – "free."
  - Qualified Assessment Tests have a number of questions, typically 10 to 20, in a Question Bank. The default is for all questions to be included in each mastery test. Corporate licensees can now have the option of having a set number of questions, say 8 for example, selected from the question bank each time the assessment test is taken and displayed in a random sequence.

### Modules included in this release

Retail Background and Trends v 5.0	Introduction to Store Operations v4.4
Overview of Key Retail Processes v4.4	Buying, Category and Merchandise Management v4.4
Retail Key Performance Indicators v4.5	E-commerce and Omni-channel v4.5
Retail Financials v4.4	Retail Marketing v4.4
Retail Organization v4.4	Retail IT Application Architecture v5.0



## Settings for this release

	Navigation - Restricted or Free	Number of questions available in qualified assessment question bank	Number of qualified assessment questions to be displayed
Retail Background and Trends v 5.0	Free	16	16
Overview of Key Retail Processes v4.4	Free	13	13
Retail Key Performance Indicators v4.5	Free	20	20
Retail Financials v4.4	Free	15	15
Retail Organization v4.4	Free	10	10
Introduction to Store Operations v4.4	Free	11	11
Buying, Category and Merchandise Management v4.4	Free	19	19
E-commerce and Omni-channel v4.5	Free	14	14
Retail Marketing v4.4	Free	11	11
Retail IT Architecture v5.0	Free	14	14

NB. Restricted navigation means the learner must move through each slide in order the first time through but can revisit a slide again at any time after it has been viewed. Free navigation means you can visit any slide in any order at any time.

